



# STATE OF INDIANA

## DEPARTMENT OF ADMINISTRATION Commissioner's Office

Mike Braun, Governor

Indiana Government Center South  
402 West Washington Street, Room W462  
Indianapolis, IN 46204

### Award Recommendation Letter

Date: May 5, 2025

To: Jennifer Jansen, Procurement Director  
Indiana Department of Administration

From: Angie Alexander, Procurement Specialist,  
Indiana Department of Administration

Subject: Recommendation of Selection for RFP 25-79482  
Victim Compensation Claim System

Based on its evaluation of responses to RFP 25-79482, it is the evaluation team's recommendation that Bonditech, LLC be selected to begin contract negotiations to administer the Victim Compensation Claim System for the Indiana Criminal Justice Institute (ICJI).

*Bonditech, LLC has committed to subcontract 8.25% of the contract value to **Pyramid Technology Solutions, Inc.** (a certified Minority-owned Business (MBE)), 11.47% of the contract value to **LucidCorps, LLC** (a certified Women-owned Business (WBE)), and 5% of the contract value to **Indy Data Partners, Inc.** (a certified Indiana Veteran Owned Small Business (IVOSB)).*

The terms of this recommendation are included in this letter.

Estimated 4-year Contract Value: \$1,110,225.00

The evaluation team received nine (9) proposals from:

1. Bucher and Christian Consulting Inc. D/B/A BCforward
2. Bonditech, LLC
3. Crowe, LLC
4. Helping Establish Assistance Resource Team (HEART)
5. Hoover Blanket, Inc. D/B/A Main Street Computing
6. IGX Solutions Corp.
7. Indiana Interactive, LLC D/B/A Tyler Indiana
8. SylogistGov, Inc.
9. Turnpike Analyst LLC

The proposals were evaluated by ICJI and IDOA according to the following criteria established in the RFP:

Criteria	Points
1. Adherence to Mandatory Requirements	Pass/Fail
2. Management Assessment/Quality (Business and Technical Proposal)	45
3. Cost (Cost Proposal)	35
4. Buy Indiana	5
5. Minority Business Enterprise Subcontractor Commitment	5 (1 bonus pt. available)

6. Women Business Enterprise Subcontractor Commitment	5 (1 bonus pt. available)
7. Indiana Veteran Owned Small Business Enterprise Subcontractor Commitment	5 (1 bonus pt. available)
Total: 100 (103 if bonus awarded)	

The proposals were evaluated according to the process outlined in Section 3.2 ("Evaluation Criteria") of the RFP. Scoring was completed as follows:

**A. Adherence to Requirements**

Each proposal was reviewed for responsiveness and adherence to mandatory requirements. Initially, all proposals were deemed responsive and found to adhere to the mandatory requirements.

**B. Management Assessment/Quality (MAQ): Initial Scoring**

The Respondents' proposals were each evaluated based on their respective Business Proposal and Technical Proposal.

**Business Proposal**

For the Business Proposal evaluation, the evaluation team considered the information the Respondent provided in the Business Proposal. These areas were reviewed to assess the Respondent's ability to serve the State:

- References
- Company Financials
- Experience Serving State Governments

**Technical Proposal**

For the Technical Proposal evaluation, the evaluation team considered the Respondent's proposal in the following areas:

- System Development and Implementation
- Reporting and Communication
- Data Migration
- Security, Recovery and Data Migration
- Staffing, Support and Training

The evaluation team's Round 1 scoring is based on a review of the Respondent's proposed approach to each section of the Business Proposal and Technical Proposal. The evaluation team issued MAQ and Cost Clarifications to all Respondents prior to finalizing Round 1 scores. The initial results of the MAQ Evaluation are shown below:

**Table 1: Round 1 – Management Assessment/Quality Scores**

Respondent	MAQ Score 45 pts.
BCForward	22.68
Bonditech, LLC	26.04
Crowe, LLC	24.39
HEART	31.54
MainStreet Computing	25.11
IGX Solutions Corp	33.21
Tyler Indiana	21.82
SylogistGOV Inc	22.82

Tunpikeanalyst	7.61
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### C. Cost Proposal (30 Points)

The price points on the Respondent's Costs were awarded as follows:

Score =

- If Respondent's Cost amount is lowest among all Respondents, then score is 35.
- If Respondent's Cost amount is NOT lowest among all Respondents, then score is:

$$35 * \frac{(\text{Lowest Respondent's Cost Amount})}{(\text{Respondent's Cost Amount})}$$

The cost scoring as a result of the Respondents' cost proposals is as follows:

**Table 2: Round 1 – Cost Scores**

Respondent	Cost Score 35 pts.
BcForward	17.19
Bonditech, LLC	27.81
Crowe, LLC	11.33
HEART	11.63
MainStreet Computing	23.51
IGX Solutions Corp	24.31
Tyler Indiana	11.97
SylogistGOV Inc	35.00
Tunpikeanalyst	9.06

### D. First Round Total Scores and Shortlisting

The combined Round 1 MAQ and Cost scores from the initial evaluations are listed below.

**Table 3: Round 1 – Total Scores (MAQ + Cost)**

Respondent	Total Score 80 pts.
BcForward	39.87
Bonditech, LLC	53.84
Crowe, LLC	35.73
HEART	43.16

MainStreet Computing	48.61
IGX Solutions Corp	57.52
Tyler Indiana	33.79
SylogistGOV Inc	57.82
Tunpikeanalyst	16.67

Sylogist was removed at this point in the process after a review of the original response and the follow-up clarification responses raised concerns about the approach. Sylogist proposed to implement and maintain the VCCS in an existing Department of Corrections system, an approach that ICJI disfavors and has no desire to consider further.

With IDOA approval, the evaluation team elected to shortlist on Round 1 Total Scores. The three (3) shortlisted respondents are Bonditech LLC, IGX Solutions, and Main Street Computing.

The evaluation team issued invitations to Oral Presentations to the three (3) shortlisted Respondents.

**E. Post Oral Presentations – Second Round MAQ Scores**

The shortlisted Respondents' first round MAQ scores were reviewed and re-evaluated based on the Oral Presentations and their written responses to questions asked during Oral Presentations to arrive at the second round MAQ Score. These second round MAQ scores for the Respondents following the Oral Presentations were as follows.

**Table 4: Round 2 – Management Assessment/Quality Scores**

Respondent	MAQ Score 45 pts.
Bonditech LLC	20.75
IGX Solutions	27.43
Main Street Computing	22.64

**F. Post Best and Final Offer Opportunity – Final Round Cost Scores**

The State elected to issue Best and Final Offers (BAFOs) to the three shortlisted Respondents.

The cost scoring as a result of the Respondents' BAFO Cost Proposals is as follows:

**Table 5: Round 2 – BAFO Cost Scores**

Respondent	Cost Score 35 pts.
Bonditech LLC	35.00
IGX Solutions	32.87
Main Street Computing	34.16

**G. Round 2 - Total Scores**

The combined final scores for the Respondents, based on Round 2 Management Assessment/Quality and BAFO Cost Scores are listed below.

**Table 6: Round 2 - Evaluation Scores**

<b>Respondent</b>	<b>MAQ Score</b>	<b>Cost Score</b>	<b>Total Score</b>
<b>Points Possible</b>	<b>45</b>	<b>35</b>	<b>80</b>
Bonditech LLC	20.75	35.00	55.75
IGX Solutions	27.43	32.87	60.30
Main Street Computing	22.64	34.16	56.80

**H. IDOA Scoring**

IDOA scored the Respondents in the following areas: MBE Subcontractor Commitment (5 points + 1 available bonus point), WBE Subcontractor Commitment (5 points + 1 available bonus point), IVOSB Subcontractor Commitment (5 points + 1 available bonus point), and Buy Indiana (5 points) using the criteria outlined in the RFP.

IDOA requested updated M/WBE and IVOSB commitments from the Respondents who submitted BAFO Cost Proposals. Once the final M/WBE and IVOSB forms were received from the Respondents, the total scores out of 100 possible points were tabulated and are as follows:

**Table 7: Final Evaluation Scores**

<b>Respondent</b>	<b>MAQ Score</b>	<b>Cost Score</b>	<b>Buy Indiana*</b>	<b>MBE*</b>	<b>WBE*</b>	<b>IVOSB*</b>	<b>Total Score</b>
<b>Points Possible</b>	<b>45</b>	<b>35</b>	<b>5</b>	<b>5 (+1 bonus pt.)</b>	<b>5 (+1 bonus pt.)</b>	<b>5 (+1 bonus pt.)</b>	<b>100 (+3 bonus pt.)</b>
Bonditech LLC	20.75	35.00	0	5.00	5.00	6.00	71.75
IGX Solutions	27.43	32.87	0	-1.00	-1.00	-1.00	57.30
Main Street Computing	22.64	34.16	0	-1.00	5.00	5.00	65.81

\* See Sections 3.2.5, 3.2.6, and 3.2.7 of the RFP for information on available M/WBE and IVOSB bonus points.

**Award Summary**

The term of the contract shall be for a period of four (4) years from the date of contract execution. There may be one (1) four-year renewal for a total of eight (8) years at the State's option.